

Effect of the Holidays on Calls to the National Domestic Violence Hotline
 Comparing Average Call Volume to Holiday Volume

These statistics represent the experience of the National Domestic Violence Hotline (NDVH) only. Representatives of state and local programs, along with representatives of law enforcement and medical staff, may have different seasonal experiences with victims and survivors of domestic violence.

Table A: Average Calls vs. Thanksgiving Holidays—Number of Calls to the NDVH, 2004-2013

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
<i>Average Week</i>	2660	2863	3724	3829	4090	4189	5257	5110	5075	4725
Thanksgiving Week	2270	2312	3151	3285	3487	3546	4741	4080	4060	4214
The Week After	2779	2752	3596	3759	3831	4102	5432	5244	5207	4769
<i>Average Day</i>	380	409	532	547	584	598	751	730	725	675
Thanksgiving Day	146	166	239	290	332	341	376	344	340	438

Table B: Average Calls vs. Christmas and New Year's Holidays—Number of Calls to NDVH, 2004-2013

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
<i>Average 17 day period</i>	6840	7362	9846	9846	10512	10764	13518	13140	13050	12150
Dec 15 to Jan 1	5660	5625	7403	8540	10094	8367	12259	9958	9788	10991
<i>Average 8 day period</i>	5320	5726	7658	7658	8176	8372	10514	10220	10150	9450
Jan 2 to Jan 15	5935	5956	7563	8415	9413	7511	10702	9161	9001	9644
<i>Average Day</i>	380	409	547	547	584	598	751	730	725	675
Christmas Eve	192	184	234	370	452	304	470	420	421	503
Christmas Day	135	160	208	270	394	258	374	359	355	381
New Years Eve	276	243	283	523	669	422	569	398	395	546
New Years Day	260	236	342	428	508	341	604	429	499	570

The NRC DV welcomes your input. If you have any comments or additional information to provide, please contact our Capacity Building and Education Team at nrcdvTA@nrcdv.org.

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