

## ANNOUNCEMENT OF THE NEW MINI COLLECTION:

## Conflict Resolution Tools for Domestic Violence Shelter Staff November 2009

While advocates working in shelter programs are expected to build a community and manage a household of women and children from diverse backgrounds and circumstances, many may not receive the necessary training to resolve the types and intensity of conflicts that may arise within the shelter. Such training can equip advocates to better identify, understand and respond to the many challenges associated with communal living, including those described in <u>Meeting</u> <u>Survivors' Needs: A Multi-State Study of Domestic Violence Shelter Experiences</u>.

In order to help address the training and technical assistance needs of domestic violence advocates, the National Resource Center on Domestic Violence (NRCDV) developed this brief collection on Conflict Resolution Tools and Resources for Domestic Violence Shelter Staff. Building on the findings from the *Meeting Survivors' Needs* study, this online collection includes selected materials and resources intended to equip advocates with a contextual framework and practical skills to better resolve conflicts that often arise within a shelter environment.

Access this Special Collection at: <a href="http://new.vawnet.org/category/index">http://new.vawnet.org/category/index</a> pages.php?category id=940

## **Contents include:**

- ✓ Meeting Survivors' Needs: Implications of Issues Raised by Survivors
- ✓ Tools and Resources
- Organizations focusing on Conflict Resolution

A full set of publications related to *Meeting Survivors' Needs: A Multi-State Study of Domestic Violence Shelter Experiences* can be found at <a href="http://new.vawnet.org/category/index">http://new.vawnet.org/category/index</a> pages.php?category id=936, including the Research in Brief, Executive Summary, and Final Report, as well as Webinar materials, a Shelter Study FAQ, and related resources.